

# Smar Return Material Authorization (RMA) Form


Please, use one RMA form per device even if using a common RMA Number.

## Device Information

<b>Company Name:</b>		RMA Number provided by Smar:	
<b>Address:</b>	<b>Address2:</b>	<b>ZIP:</b>	
<b>City:</b>	<b>State:</b>	<b>Carrier:</b>	
<b>E-mail Address:</b>	<b>Phone:</b>	<b>Carrier Account #:</b>	

## Device Information

<b>Model:</b>	<b>Device Serial Number:</b>	<b>Sensor Serial Number:</b>
<b>Process Fluid:</b>	<b>Sensor Type: (RTD, PT, MV, mA, Pressure, Position)</b>	
<b>Process Pressure:</b>	<b>Static Pressure:</b>	
<b>Maximum Process Temperature:</b>	<b>Minimum Process Temperature:</b>	
<b>Maximum Ambient Temperature:</b>	<b>Minimum Ambient Temperature:</b>	
<b>Briefly Describe the Application:</b>		

<b>Decontamination</b> <i>Has the equipment been exposed to or used in a hazardous material application?</i>		Yes	In this case an Evidence of Cleaning Certificate (ECC) <b>must</b> be returned with unit. (Download and complete the Evidence of Cleaning Certificate)
		No	Proceed with a basic clean-up of equipment before sending.

<b>Reason for Return / Failure Description:</b>

I here in have complete all information above to the best of my knowledge:

**Full Name:**

**Title:**

**Date:**

- 1) All information above are REQUIRED for warranty evaluation and/or repair.
- 2) Equipment returned without the RMA number in the box can be rejected or placed in hold till this form is available and properly completed and submitted to a Smar.